

### Where Do I Begin?

To get involved, contact your United Methodist Annual Conference **Disaster Response Coordinator** or the **Director of Connectional Ministries**.



Susan Meister

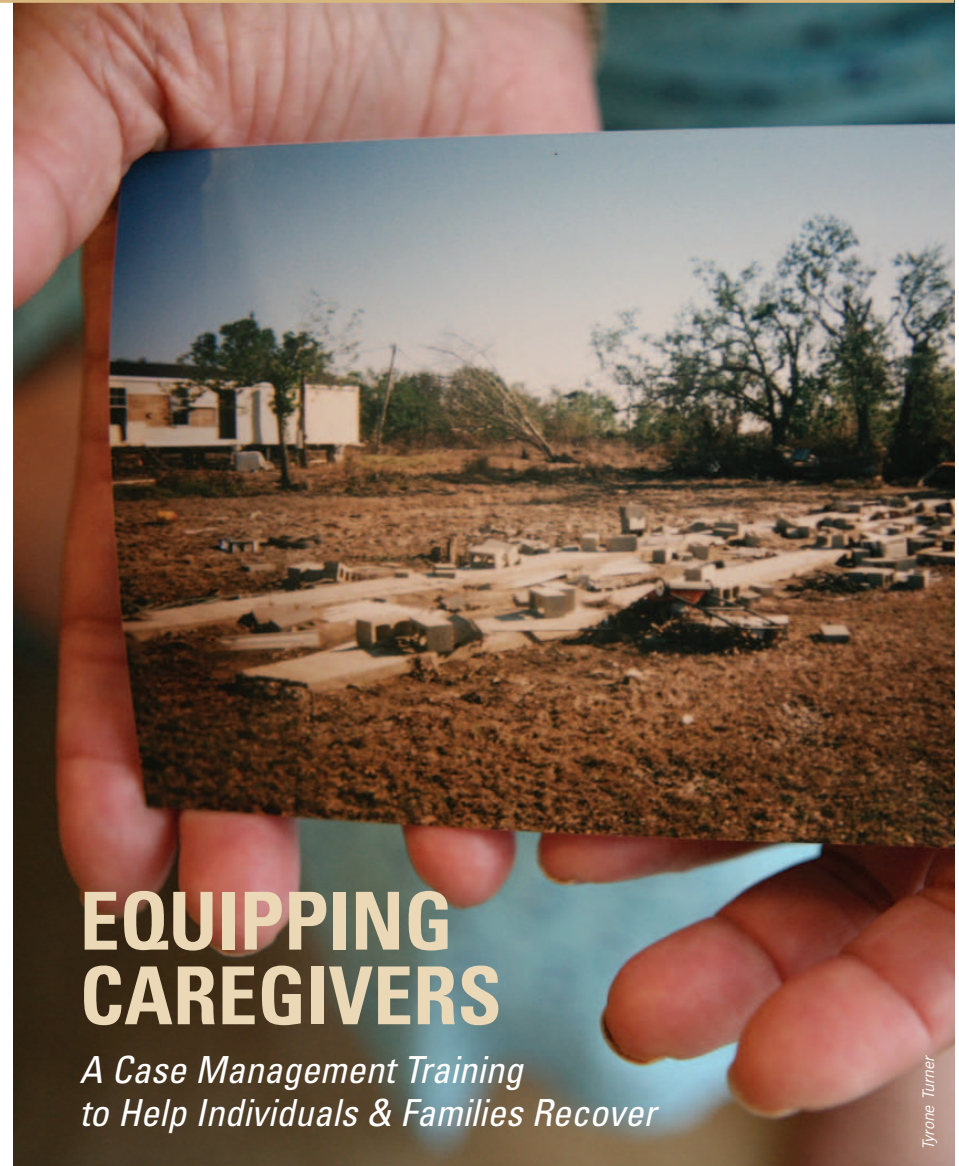
#### For more information, contact:

United Methodist Committee on Relief (UMCOR)  
Office of Emergency Services USA  
100 Maryland Ave. NE Suite 315  
Washington, DC 20002  
Tel: 202-548-4002

**Email:** [DomesticDisaster@umcor.org](mailto:DomesticDisaster@umcor.org)

**Website:** [www.USemergencies.org](http://www.USemergencies.org) (click on "Training Programs")

[www.umcor.org](http://www.umcor.org)



## EQUIPPING CAREGIVERS

*A Case Management Training  
to Help Individuals & Families Recover*

Tyrone Turner



**W**e just had your long-term disaster-response training at First UMC in Lebanon, TN, near the Nashville area. It was awesome and I commend your work in the area of training, so that when FEMA and other emergency agencies are out of the picture, the local community can help their community of friends, neighbors, and relatives.”

—Patty Caldwell

Susan Meister



Susan Meister



Steven M. Cummings



## A Church Prepared

When disaster strikes, the local church usually provides the first response. Understanding that disaster response is local helps form the foundation for UMCOR’s national disaster-response training. UMCOR equips The United Methodist Church to prepare for, respond to, and recover from disaster, supporting conference and church disaster-response ministries, so that they can be the hands and feet of Christ in a hurting world.

## Disaster Case Management

UMCOR is a recognized leader in US disaster case management and related training. UMCOR’s model for disaster case management is a (w)holistic approach that addresses the whole person—emotionally, spiritually, and physically. Case managers work hand in hand with survivors to understand their situation, help them develop a plan, and connect them to recovery resources. Case managers guide survivors through the labyrinth of forms, applications, and organizations they must work with to get the help they need. Authorized UMCOR trainers are experienced case managers and trainers.

## UMCOR Basic Case Management Training

UMCOR prepares caring people to help vulnerable individuals and families “adjust to their new normal” after a devastating disaster. This may take months, even years. Basic Case Management Training is a two-day (14-hour), in-depth course designed to:

- Help you identify and address survivors’ strengths and unmet recovery needs;

- Provide you with the skills, knowledge, and tools to link survivors with needed resources for recovery; and
- Prepare you for your role in restoring hope, rebuilding lives, and re-establishing homes.

## UMCOR Case Management Technical Skills Training

Designed as a companion course to Basic Case Management, this seven-hour course equips the disaster case manager with the forms, documentation, and data-entry skills necessary for comprehensive and collaborative case management.

## Advanced Case Management Workshop

The Disaster Case Management Advance Training is a seven-hour workshop intended for those who have completed Basic Training and are experienced disaster case managers, supervisors, and program managers. In this workshop you will:

- Experience in-depth practical applications for disaster case management processes;
- Review disaster-specific supervision and management techniques;
- Explore how to identify and resolve ethical dilemmas in disaster recovery;
- Identify strategies for effective outreach, including triage of cases, establishment and monitoring of workloads, case closure, care for the caregiver, community collaboration, and maintaining client data.